

# Introducing **TELEMEDICINE** and **Home Delivery** for Prescriptions!

## Simple, safe, and local

- No need to leave your car
- No need to enter the hospital
- Curbside service
- Support local business

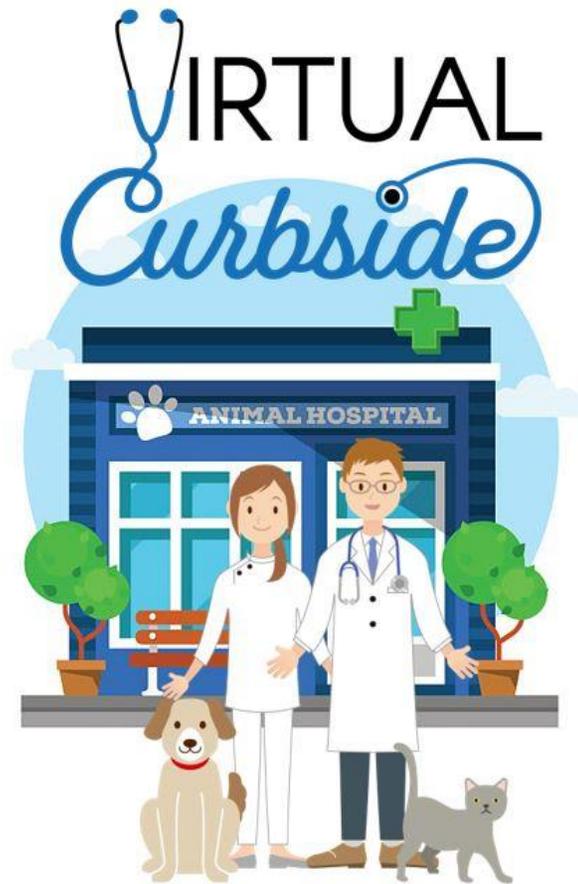
## Pet prescriptions & more

- Curbside pickup
- Online pharmacy



## Telemedicine

- Interact with our veterinarians via our Telemedicine app from your home or car



**Pyramid Veterinary Hospital**



PVHcares.com  
(775) 356-8323



- Flea/tick & heartworm
- Pain/allergy relief
- Pet food & more





To aid the effort in social distancing to protect you and our employees during this time, Pyramid Veterinary Hospital is now offering Telemedicine services on a limited basis.

This is definitely not the standard of care we are typically accustomed to providing our patients, but these are not typical times for any of us. Given the potential severity of COVID-19, we feel this form of medicine may help patients with more minor medical needs.

**Please understand we are still providing care at our hospital for sick, injured, painful, or chronically ill pets.**

### WHICH PETS MAY BE ELIGIBLE?

1. At a minimum, your pet needs to have been seen at our hospital in the last 12 months.
2. This service is more suited to minor issues such as small isolated wounds, healthy dogs and cats with a recent bout of diarrhea and itching dogs with no skin lesion (for a few examples).
3. Pets with a chronic disease such as diabetes, Addison's disease or chronic kidney disease will have to have to been seen within the last few weeks. It is required to have knowledge of the present care and health of your pet enough to provide at least a general diagnosis of the medical condition of your pet. The health of a pet with a chronic disease can change suddenly and these pets are not eligible for telemedicine.

### HOW TO SIGN UP AND FEES:

1. You will need to sign up for the app (Pet Pro Connect). We'd be happy to send you a link to set up your account.
2. You will need to provide a credit card when you open the application.
3. The charge is the same as our regular office call for a 20 minute consultation. The program will bill out for every 20 minutes and there is a clock on the screen for you to watch the time.
4. If you feel you are unable to treat your pet, you should make an appointment at the hospital.
5. If you feel your problem is complex, please make an appointment at the hospital.

**Please call for more information on how to get started with TELEMEDICINE and HOME DELIVERY of medications!**

**775-356-8323 Stay Safe! Be Healthy!**

