

Dear Client:

Pyramid Veterinary Hospital has been a locally owned hospital since 1982 and we feel we are very much a part of the community we serve. We care deeply about our community and in an effort to be socially responsible to both the community we live in and the community we work with, we have to change the way we meet with you and your pet. This is an effort not only to protect our staff, but we need to protect our dear clients as well.

PLEASE UNDERSTAND WE ARE HERE FOR YOUR PETS AND THEIR MEDICATIONS.

For the next several weeks, we will have to obtain your pet from you in the parking lot and walk or carry them into the hospital. We can communicate via phone or outside at a distance. All of you who are familiar with our hospital understand how difficult this is for our doctors and staff as we really like to visit with all of you. We will also deliver any food or medication to your car.

Please take care of yourself. Wear a mask so you can avoid touching your face and use hand sanitizer or wash your hands frequently. Disinfect things coming into your home and keep your social circles small. Together we will get through this disease, but it is going to take some time and patience.

The big question is who needs to be seen. We strongly feel routine preventative wellness care is very essential and we know it cannot be postponed for too long, but vaccinations alone can wait a few months until the peak of this disease has passed. **(Exception! Puppies and kittens need their vaccines and wellness care!)**

Below is a list of pets we need to see. If you have any questions just call **356-8323**, we are here to help. We are now offering telemedicine for minor issues that may be able to stay at home.

List of pets that need to come in

- Any animal that is painful or uncomfortable in any way.
- Any pet that exhibits an unusual or odd, persistent behavior change.
- Any pet that is limping or that has difficult walking.
- Any pet with a new swelling or mass especially if it is changing rapidly.
- Any pet with vomiting or diarrhea or is not eating
- Any pet that is coughing or having trouble breathing.
- Any pet that has difficulty urinating or defecating.
- Any pet that is shaking his/her head or has an odor from their ears.
- Any pet that appears uncoordinated or has trouble walking or is reluctant to jump up or go down stairs.
- Pets that need labwork/exam for chronic medication, such as heartworm prevention, pain and thyroid meds.
- Pets that experience weight loss. Especially if not trying to or a diet you have been trying starts working.
- Any pet that is consuming a larger than normal amount of water.
- Any pet that appears to have a distended abdomen.
- Itchy pets
- Any pet with an odor to their mouth or that has trouble eating.

Again, please don't hesitate to call us with any questions or concerns. We are here for you and look forward to resuming our normal process for examining patients and visiting with our clients. Be safe!

With warm regards,

The Doctors and staff at Pyramid Veterinary Hospital

